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Spring Harbor Hospital Earns ‘Top Performer on Key Quality Measures®’ Recognition from The Joint Commission

WESTBROOK (Nov. 23, 2015) – Spring Harbor Hospital, southern Maine’s only nonprofit psychiatric hospital, announced today that it has been recognized as a 2014 Top Performer on Key Quality Measures® by The Joint Commission, the leading accreditor of health care organizations in the United States. Out of the 10 hospitals recognized in Maine as top performers, Spring Harbor Hospital was the only one recognized for psychiatric measures.

Spring Harbor was recognized as part of The Joint Commission’s 2015 annual report “America’s Hospitals: Improving Quality and Safety,” for attaining and sustaining excellence in accountability measure performance for data reported in the previous year (2014) about evidence-based clinical processes that are shown to be the best treatments for certain conditions, including inpatient psychiatric services.

The following HBIPS Core Measures are included: Admission screening, appropriate justification for individuals discharged on multiple antipsychotics, and development and transmission of post discharge continuing care plan to the next level of care. Spring Harbor is one of only 1,043 hospitals out of more than 3,300 eligible hospitals in the United States to achieve the 2014 Top Performer distinction.

To be a 2014 Top Performer, hospitals had to meet three performance criteria based on 2014 accountability measure data, including:

- Achieve cumulative performance of 95 percent or above across all reported accountability measures;
- Achieve performance of 95 percent or above on each and every reported accountability measure with at least 30 denominator cases; and
- Have at least one core measure set that had a composite rate of 95 percent or above, and within that measure set, achieve a performance rate of 95 percent or above on all applicable individual accountability measures.

“Delivering the right treatment in the right way at the right time is a cornerstone of high-quality health care. I commend the efforts of Spring Harbor Hospital for their excellent performance on the use of evidence-based interventions,” said Mark R. Chassin, MD, FACP, MPP, MPH, president and CEO, The Joint Commission.

“We understand what matters most to patients at Spring Harbor Hospital is the quality and safety of the care they receive. That is why we have made it a top priority to improve positive patient outcomes...
through evidence-based care processes,” said Mary Jane Krebs, President. Spring Harbor Hospital is proud to be named a Top Performer as it recognizes the knowledge, teamwork and dedication of our entire hospital staff.”

For more information about the Top Performer program, visit

Spring Harbor Hospital offers people in mental health crisis high-quality, focused treatment to facilitate their ongoing recovery. The hospital is a division of Maine Behavioral Healthcare, created in 2014 to provide an integrated continuum of comprehensive, coordinated behavioral healthcare for Maine residents of all ages. Maine Behavioral Healthcare is part of MaineHealth, a nonprofit family of leading high-quality providers and other healthcare organizations working together so their communities are the healthiest in America.

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