Notice of Privacy Practices

Your Health Information

This Notice describes how your medical information may be used and disclosed and how you can get access to this information. This Notice applies to all of the services and activities provided at Maine Medical Center, MaineHealth facilities, and all of our affiliated providers.

We take great care in protecting your privacy. We understand that your health information is very personal. We value your trust and are committed to maintaining the confidentiality of your health information. We are required by law to maintain the confidentiality of your health information, to provide to you this Notice of Privacy Practices, and to follow the terms of this Notice. We will not disclose medical information about you to anyone without your authorization, except as described in this Notice.

Your Rights and Your Health Information

You have the following rights with respect to your health information:

1. You have the right to know how your health information is used and disclosed.
2. You have the right to review and request an amendment of your health information.
3. You have the right to request restrictions on the disclosure of health information to others.
4. You have the right to request an alternative method of communication.
5. You have the right to request an accounting of disclosures.
6. You have the right to file a complaint if you believe your privacy rights have been violated.

We will not retaliate against you if you exercise your privacy rights.

Sharing Your Health Information

We reserve the right to disclose your health information for purposes other than treatment, payment, and health care operations as described in this Notice.

Special Privacy Protection

We have special privacy protections for certain types of health information, such as genetic information, substance use and mental health treatment information, and HIV test results. We will only disclose this information with your written authorization, except for public health activities, health oversight activities, and for your treatment, payment, and health care operations.

If you have any questions about this Notice, please contact the Privacy Officer at 866-679-4447.