“Learning and innovation go hand in hand. The arrogance of success is to believe that what you did yesterday will be sufficient for tomorrow.”

- William Pollard

The Scope appreciates the enthusiastic response of readers contributing quotes. Please submit a favorite you’d like to share with others by emailing The Scope.

A Compact Between Maine Medical Center and Its Medical Staff

Peer Support
for the MMC Medical Staff
PeertoPeer@mmc.org
Physician leader: Christine Irish, MD
Confidential * One-on-One * Peer Support

Dear Members of the Maine Medical Center Medical Staff,

Happy July! This month we welcome our new interns and celebrate the value of Innovation.

Below, you’ll find an issue packed with informative articles ranging from MaineHealth’s position on national healthcare legislation to updates on opioid prescribing and information from Dr. Jennifer Hayman about medication practice alerts.

The iPACE unit opened at MMC on P2C at the end of June. Teams of health professionals and trainees are working in new ways to achieve one plan of care, one progress note and deliver one message to the patient.

We give a special shout out to Christyna McCormack and Dr. Tom Van der Kloot for their...
creative and effective CLER (Clinical Learning Environment Review) focus area CLIPS. Please review, copy, share, post and promote these potent tools which convey information on key elements about our academic medical center.

Please welcome the Joint Commission surveyors this week. Now is a good time to check your safety knowledge with the Top Ten Joint Commission Fill-in-the-Blank Challenge.

Finally, notice the lengthy recognition section. We congratulate colleagues: Dr. Peter Bates, recipient of Tufts Distinguished Faculty Award; Dr. Cliff Rosen, Co-lead on recently announced NIH Grant to establish the Northern New England Clinical and Translational Research Network; Valerie Fuller, recipient of the Elaine Ellibee Award; The Pediatric Oncology Department, recipient of the Hyundai impact award; and the Extracorporeal Life Support Center, recipient of the Gold Level Excellence Award. Our medical staff and departments represent remarkable and devoted individuals fulfilling our tripartite mission.

Be well, and enjoy the best days of summer!

Sincerely,

Joel and Lisa

Joel Botler, M.D.
Chief Medical Officer

Lisa Almeder, M.D.
Medical Staff President
MaineHealth Position on Repeal and Replace

Many of our Medical Staff and leaders are active advocates who have been calling and communicating with representatives on our state and federal government to act on behalf of our patients and communities in Maine.

Read MaineHealth’s official position on a potential repeal and replacement of the Affordable Care Act.

Questions? Katie Fullam Harris, S.V.P., Government Relations & Accountable Care Strategy, 661-7542

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Joint Commission Readiness
By Joel Botler, M.D., Chief Medical Officer

The Joint Commission is at MMC this week. Please take time to read this Joint Commission Readiness Manual and take the Top Ten Joint Commission Fill-in-the-Blank Challenge below. The manual was developed by the Cathy Palleschi, Nurse Director of CICU and R9, to help prepare physicians, NPs, PAs and CRNAs for our survey. It is extremely informative and will assist all of us both during and after the survey.

Top Ten Joint Commission Fill-in-the-Blank Challenge
By Julia Dalphin, Director of Accreditation, and Lisa Almeder, M.D., Medical Staff President

The Joint Commission has arrived. Test your safety savvy, select the correct phrase (A - K) to complete items (1 - 11) below:

A. Manufacturer’s instructions for use
B. Plan of Supervision
C. Gas Valves or Fire Extinguishers
D. Date and Time
E. Provider Protection Equipment, precautions
F. Egress corridors
G. Restraint
H. Timeout
I. H & P s
J. Code Red
K. Only the Question Asked

1. If you want to order a _____ you must have completed the training (video module) for all providers.

2. Any paper form that you sign that gets scanned into the medical record must also include a _____.

3. It is required that if you are performing an invasive procedure, a ______ be conducted and documented in the medical record.
4. Any reusable medical equipment is cleaned per ________.

5. During a _____, providers are guided on how to evacuate their area by staff who are trained on this.

6. APPs practice under a ___________ and attendings who have oversight of those plans should be aware of their responsibilities along those lines.

7. _____ need to be updated if they are less than 30 days old with a statement that the patient has been re-examined and list changes or that there are no changes.

8. Donning and doffing the proper ____________ is key when caring for patients on __________. Remember: *tie the back of the gowns*!

9. Do not leave supplies/equipment in _________ for greater than 30 minutes.

10. Do not block ____________ with any sort of equipment, no matter how temporary the storage situation may seem.

**Bonus:** When responding to surveyor’s questions it is best to answer _____________. Avoid digressions or additional details outside the scope of inquiry.

[Click here to see the answers and a printable version this challenge for your staff.](#)

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**Implementation of Laws Governing Opioid Prescribing in Maine**

Stay up to date on the details of Opioid prescribing laws. [Click here to see the most recent updated fact sheet.](#)

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**iPACE: Improved Patient Care Through Graduate Medical Education**

*By Tom Van der Kloot*

In the summer of 2016, Maine Medical Center (MMC) was accepted by the Accreditation Council on Graduate Medical Education (ACGME) as one of only eight US hospitals whose applications merited inclusion in a new Pathway Innovators initiative, focused on improving
the clinical learning environment. As a Pathway Innovator, MMC is participating in a four-year program aimed at encouraging innovation and transformation of academic medical centers. Our project, the Interprofessional Partnership to Advance Care and Education (iPACE), is designed to improve the quality and safety of patient care by more fully integrating graduate medical education into an interprofessional clinical setting.

iPACE, located on the 2nd floor of Pavilion C, officially opened on Monday, June 26, and kicked off the rounding and care models the following day. An interprofessional care team (including physicians, nurses, pharmacists, residents, medical students and care managers) has been rounding on every patient, every morning with the goals of: forming one plan of care, completing one progress note for the team (completed before team leaves room) and delivering one message to the patient.

For more information: Christyna McCormack or Tom Van der Kloot

CLER Clip #3: Supervision and #4: Well-Being
By Tom Van der Kloot

Please share and discuss the CLER Focus Area Clips on Supervision and Well-Being with your colleagues. As a reminder, we expect our third CLER site visit this summer, and we hope you’ll find this series of communications informative and useful as a preparatory overview of the content covered as part of Clinical Learning Environment Review.

Questions? Tom Van der Kloot (CLER Physician Director) or Christyna McCormack (CLER Program Manager)

Medication Practice Alert
By Jennifer Hayman, M.D., Pediatric Hospitalist

This Medication Practice Alert is in response to ongoing reports filed highlighting concerns for incomplete or inaccurate medication reconciliation in both the inpatient and outpatient settings. This leads to medication errors both in the hospital and in the home setting. There are specific mechanisms and requirements for medication reconciliation in the outpatient clinics and in the hospital. This Medication Practice Alert also helps clarify how to perform
medication reconciliation in your work area.

The MMC Medication Committee releases “Medication Practice Alerts” based on trends noted from medication error reports filed by all staff in the online error reporting system, RL Solutions. We hope this mode of communication allows “lessons learned” in one unit to translate into improved medication safety awareness in every unit of the hospital. Please print out these alerts and post in medication rooms, break rooms or anywhere else that clinical staff can read them.

Questions? Nick Haar, PharmD, or Jennifer Hayman, M.D., Co-chairs MMC Medication Safety Committee

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Recognitions, Grants and Funding

Peter Bates, M.D., Receives Distinguished Faculty Award
Tufts University School of Medicine (TUSM) recently presented the Tufts Distinguished Faculty Award to Peter Bates, M.D., MMC’s Senior Vice President of Academic Affairs, Chief Academic Officer and Academic Dean for the MMC-Tufts School of Medicine Medical School Program.

The award was established to recognize faculty members who have made outstanding contributions to Tufts University School of Medicine in the areas of teaching, scholarship and service.

In his nomination letter, Bob Bing-You, M.D., Vice President of Medical Education, noted that “Dr. Bates’ outstanding contribution to TUSM is embodied in the success of the Maine Track Program. His leadership legacy will undoubtedly leave its mark on TUSM in the decades to come.”

Dr. Bates was instrumental in the 2008 creation of the Maine Track medical education program, developed to address Maine’s physician shortage, help Maine students overcome barriers to their medical ambitions and develop an innovative curriculum focused on rural, community-based education.

In his current role, Dr. Bates has oversight for all academic, research and education activities, and participates in all strategic and operational decisions and policy as a senior
corporate officer of MMC.

Since moving to Maine in 1987, he has held a number of roles associated with MMC. In addition to his work as a private practice physician and co-founder of South Portland-based Chest Medicine Associates, he has held a number of leadership positions within the hospital, including chief of medicine for nine years and chief medical officer for eight years.

**MMC Receives Award for Extracorporeal Life Support**

MMC’s Extracorporeal Life Support Center (ECLS Center) has received the Extracorporeal Life Support Organization (ELSO) Award for Excellence in Life Support – Gold Level.

The ELSO Award for Excellence in Life Support signifies to patients and families a commitment to exceptional patient care. It demonstrates to the health care community an assurance of high quality standards, specialized equipment and supplies, defined patient protocols and advanced education of all staff members.

MMC’s ECLS program has supported more than 100 patients since 1996, and it is projected that more than 25 patients will be placed on support at MMC in 2018.

“The foundation for the success of our program is the multidisciplinary team work from cardiovascular surgeons, cardiologist heart failure specialists, critical care physicians, physician assistants, critical care nurses, pharmacists, perfusionists and others,” says Bob Groom, M.D., Director, Cardiovascular Perfusion.

Other ELSO Award recipients include prestigious institutions such as Mayo Clinic, Duke Medical Center, Boston Children’s Hospital and Mass General Hospital.

The award will be presented at the 28th Annual ELSO Conference in September.

**Nurse Practitioner Valerie Fuller Receives Elaine Ellibee Award**

Valerie J. Fuller, Ph.D., D.N.P., AGACNP-BC, FNP-BC, FAANP, Nurse Practitioner, Department of Surgery, and Board President, Maine State Board of Nursing, will receive the Elaine Ellibee Award from the National Council of State Boards of Nursing, Inc. (NCSBN). The award is granted to a member who has served as a board president within the past two years and who has made significant contributions to NCSBN.

**Maine Medical Center and Partnering Institutions Awarded $20M by the NIH**

The National Institutes of Health has announced a five-year, $20 million research grant to Maine Medical Center, its research institute and their partnering institutions, the University of Vermont and the University of Southern Maine. The funding will establish the Northern New England Clinical and Translational Research Network, a consortium dedicated to enhancing collaborative biomedical research activities for the improvement of human health. This consortium joins nine other NIH-supported regional networks across the country.

Funding from this award will help researchers develop and implement innovative medical treatments for many chronic diseases prevalent in our region including cancer, heart disease, obesity, diabetes, Alzheimer’s disease and substance abuse. Research activities will
also focus on defining optimal methods of prevention and health care delivery in rural environments, where approximately 60 percent of Maine’s population resides. Another key purpose of the network is training the next generation of biomedical scientists, physicians and nurses in research methodology to attract additional research support to the region. Collaborations with researchers at Tufts University School of Medicine and the Geisel School of Medicine at Dartmouth will serve to extend the capabilities of the network and its reach across the region.

Clifford Rosen, M.D., Director of the Center for Clinical and Translational Research at Maine Medical Center Research Institute, and Gary Stein Ph.D., Director of the University of Vermont Cancer Center and Chair of the Department of Biochemistry at the University of Vermont College of Medicine, will co-lead the program.

MMC Receives $50,000 Hyundai Impact Award
On June 29, MMC received a $50,000 Hyundai Impact Award from Hyundai Hope On Wheels. Maine Medical Center is one of 25 recipients of this year’s award, which is given to pediatric oncology departments at select children's hospitals nationwide. MMC will use the funds to support the work of pediatric cancer research and programs.

MITE Medical Education Upcoming Grand Rounds: Presentation Skills
Thursday, July 13
Noon - 1 p.m.
Dana 3
Lunch will be served

Vicki Hayes, M.D., shares "Presentation Skills," as part of the Medical Education Grand Rounds Faculty Development Series.

RSVP: mededuc@mmc.org

MITE Workshop: Writing and Publishing a Great Case Report
Tuesday, September 19
6 - 7:30 p.m.
BMC, Classroom A & B

Participants should be able to:
1. Describe the important elements of a case report.
2. Explain authorship guidelines.
3. Apply the principles of the CARE and other Health Research Reporting Guidelines.
4. Critique examples of case reports using these guidelines.

RSVP: mededuc@mmc.org

Cassatt String Quartet to Visit BBCH

Thursday, July 13
11 a.m. - Noon
BBCH Inpatient Unit Atrium

The Cassatt String Quartet along with narrator Anna Gravel will be performing Lighthouse Keeper by Delvyn Case at the Barbara Bush Children’s Hospital Thursday. The quartet, which is named for the impressionist painter Mary Cassatt, has been heard on NPR’s Performance Today, WGBH radio in Boston and on WQXR and WNYC in New York. They’ve also performed at concert halls all over the world.

Publications


Calendar

2017 Med Staff Dinners – Date change
- October 4, East Tower Patio

Dinners begin at 5:30 and run until about 7 p.m.

Maine Medical Center Medical Executive Committee Meeting Schedule 2017

- July 21
- August 18
- September 15
- October 20
- November 17
- December 15

All meetings are held from Noon - 2 p.m. in the Dana Center Boardroom. Lunch is served.

Story Ideas?

Your participation is essential to making The Scope a dynamic and sustainable publication. Please submit articles of 250-300 words to thescope@mmc.org. Include practitioner’s
Medical Staff Value, Mission, and Vision Statements

**Value Statement**
The Medical Staff of Maine Medical Center values both individuality and collaboration. We will continually pursue higher value health care. We embrace a culture of curiosity and lifelong learning. We are partners with Maine Medical Center, and we mirror its values of compassion, service, integrity, respect, and stewardship.

**Mission Statement**
The Mission of the Medical Staff of Maine Medical Center is to provide affordable, high-quality health care to our community. We teach future health care providers and develop innovative ways to improve the health of our community. In partnership with the Medical Center, we proudly accept our responsibility as one of Maine’s leaders in patient care, education, and research.

**Vision Statement**
The Medical Staff of Maine Medical Center will be the driving force within Maine Medical Center leading the way to making Maine the healthiest state in the nation.